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## Migros improves document e-mail and matter management with Custodian for Corporate Legal from Transform Data International

To replace their previous legacy system, WinPat, Migros' legal department was searching for a complete matter management platform, which also answered the document and e-mail management needs of the legal department and was in line with the specific Migros IT requirements / guidelines.

After trials of different solutions Transform Data's Custodian for Corporate Legal, powered by Intapp's OnePlace Collaboration & Content was selected as preferred solution.

The native and stable Outlook integration and flexible configuration capabilities, which was mandatory for the future ambitions of the legal department, made Custodian for Corporate Legal the perfect platform to build on. The solution is based on Microsoft 365, which is the enterprise standard for Migros. This had the additional benefit of easier approval from the IT security board, existing expertise within the Migros IT department and the familiarity of the legal department users with Microsoft's interfaces/functionalities.

### Advanced Search

The Migros legal department wanted to ensure their new solution provided a powerful full-text search function, allowing users to quickly locate and action different pieces of information from matters and avoid losing time by navigating and browsing, looking for information.

Transform Data's Qwickr product was added to answer the detailed searching requirements of the users. Qwickr provides a detailed integration with the Outlook plug-ins and ensures the users can execute searches seamlessly from user's computerdesktop environment.

### Reporting

Migros specifically sought a solution for generating insights regarding the various matters handled by the legal department. "Better understanding exactly what the team is doing and on what specific cases we are spending our time is a fundamental data for reporting to management and the continuous improvement of our department. "It is a basis for decisions on how to allocate resources, increase headcount or otherwise show trends within our complex group of companies (e.g. increase of conflicts, transactions, etc.)" said Matthias Studer, Head of Intellectual Property at Migros and Head of the Matter Management project.

### Migration

It was essential for the Migros legal department to transfer all existing matters, documents and knowhow from the legacy system into the new solution. Using Transform Data's Migration Toolkit and migration experience, information was extracted from the existing system, enriched with extra meta-data and import into Microsoft 365 in a well structured way.

### The Road Ahead

While Migros has successfully completed the implementation of Custodian for Corporate Legal, the optimisations are continuing and new functions and features are added to ensure they get the maximum out of their Microsoft 365 environment.

Migros and Transform Data are currently configuring a solution to register and rate external legal experts and use this data to drive reporting and selection process of external counsels.

In an additional project, Migros and Transform Data are working on further optimising search by using Transform Data's Qcontent Reconcile, ensuing text layers (OCR) are added automatically to all pdf files that lack an proper text layer.

*"We have had a great experience working with Transform Data International. Custodian for Corporate Legal helps our legal team members achieve optimal efficiency in their daily work."*

Pasqualino Cerullo, IT Service Delivery Manager at Migros

*"We are proud to be able to call such a big, successful company one of our customers. The cooperation with Migros has been very good and we are pleased to see they are satisfied with our products."*

Walter Henrard, CTO of Transform Data



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# MIGROS

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